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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer of internet services. I have used such services for many years; on othe job and at home, I have used internet services while traveling for work and for pleasure ; both here in the USA and overseas.

I have recently dropped my residential provider due to their ever increasing rates and fees. Also I found their business model out of touch with what I and many of the customers require.

I had to go with another provider and reduce the services I receive. At our second home we have no choice but pay ridiculously high rates due to a lack of competition.

We left DSL modem service years ago due to the poor quality of the system. We have gone from landline service phone to VOIP because we could not get internet service without making this switch.

We realize that you are under tremendous pressure to help keep the big telecommunications businesses solvent. They are unwilling to grow, adapt, and meet the needs of their customers. Hence they demand regulations that will keep their out of touch businesses afloat.

Reject their appeals and listen to the citizens.

Greg Ciapponi